Privacy Policy

JAROCASES • www.jarocases.com • English translation of the policy dated 8 November 2026

1. Data controller and contact

The controller of personal data processed through www.jarocases.com is **JARO CASES spółka z ograniczoną odpowiedzialnością**, operating under the JAROCASES brand, with its registered office at Fryderyka Szopena 35C/W164, 35-055 Rzeszów, Poland (the “Controller”). KRS: 0001127799; NIP: 8133921476; REGON: 529689450.

For questions about personal data or to exercise your data protection rights, email **biuro@jarocases.com** or call +48 726 600 271.

2. Personal data we process

Data provided by you: name, email address and, optionally, telephone number, company name, preferred deadline, enquiry description and any attachments (such as photographs, drawings or CAD files). Similar information may be provided by email or telephone.

Technical data associated with use of the website: IP address, connection time, requested URL, browser and device data, and a session identifier used to protect the enquiry form. The scope and retention period of server logs depend on hosting configuration and the provider’s practices.

Please do not send special-category personal data (such as health data), passwords or personal data concerning third parties unless this is necessary for the enquiry.

3. Purposes and legal bases

Responding to enquiries, quotations and pre-contractual discussions: Article 6(1)(b) GDPR where steps are taken at a person’s request before entering into a contract, or Article 6(1)(f) GDPR for correspondence with business representatives and B2B enquiries.

Order fulfilment and business cooperation: Article 6(1)(b) GDPR for contracts with natural persons, or Article 6(1)(f) GDPR for contact persons and representatives of business customers.

Invoices and tax obligations: Article 6(1)(c) GDPR, compliance with legal obligations.

Website security, abuse prevention and legal claims: Article 6(1)(f) GDPR, the Controller’s legitimate interests.

Legitimate interests include maintaining contact with current and prospective B2B clients, protecting the enquiry form against abuse and safeguarding the company’s rights.

4. Recipients of personal data

Data may be disclosed, only to the extent necessary, to web hosting and server infrastructure providers (the website is hosted by dhosting.pl), email providers, IT support providers and, where required to fulfil an order, accounting service providers, professional advisers or transport companies.

The website loads the Lato font from Google Fonts. This involves a connection between the visitor’s browser and the provider’s servers and may involve transmission of technical information, including the IP address. Google Privacy Policy: https://policies.google.com/privacy.

The website contains ordinary links to WhatsApp, Facebook and Instagram. When you open a link, the external provider applies its own privacy practices. The link icons are not embedded advertising tools.

5. Transfers outside the European Economic Area

External services, including Google Fonts and platforms operated by Meta, may involve access to technical data from outside the European Economic Area. Where personal data is transferred to a third country, the transfer should be based on an appropriate mechanism under Chapter V GDPR, such as an adequacy decision or standard contractual clauses. Individual providers describe their safeguards in their privacy notices.

6. How long we keep data

Form and email correspondence is retained for the period needed to respond, prepare a quotation and conclude discussions. If no order follows, active use ends when the purpose of the contact has ceased. Information required to evidence discussions may be kept until applicable limitation periods expire.

If an order is placed, information needed for its fulfilment is retained for the cooperation period and subsequently for the periods required by law or for establishing, pursuing or defending legal claims. Tax and accounting records are generally kept for five years, calculated under the relevant tax legislation.

Technical attachments submitted through the form are stored temporarily on the server while preparing the email and are removed from the form’s upload folder after the sending attempt. Email copies of attachments may be retained with correspondence. Server logs and backups are subject to the service provider’s retention rules and operational security needs.

7. Is providing data compulsory?

Providing your name, email address and project description is necessary to submit the enquiry form. Telephone number, company name, preferred deadline and attachments are optional. Without the required details, the form cannot be sent; optional information helps us prepare a more accurate quotation.

8. Your data protection rights

Subject to GDPR requirements, you may request access to your personal data, rectification, erasure, restriction of processing and data portability, or object to processing based on legitimate interests. Where processing is based on consent, you may withdraw consent without affecting the lawfulness of processing carried out beforehand.

Send your request to biuro@jarocases.com. If you believe your data is processed unlawfully, you may complain to the Polish supervisory authority, the President of the Personal Data Protection Office (UODO), ul. Stanisława Moniuszki 1A, 00-014 Warsaw, Poland, https://uodo.gov.pl/.

9. Automated decisions and security

The form is not used for automated decisions producing legal effects or profiling within the meaning of Article 22 GDPR. The Controller applies measures to limit unauthorised access to data; the form is transmitted over HTTPS. Please provide only the information necessary to handle your enquiry.

10. Cookies and policy updates

Details of essential cookies and browser settings are given in the separate Cookie Policy: https://www.jarocases.com/dokumenty/cookie-policy-en.pdf.

This policy may be updated if the website, services, processing arrangements or legal requirements change. The current text is published on the website. Original Polish policy effective date: 8 November 2026.

This English text is provided for convenience as a translation of the Polish privacy policy. Please review its accuracy and legal suitability before publishing or relying on it.